

BELLSOUTH LONG DISTANCE, INC.

d/b/a AT&T Long Distance Service

New York Tariff No. 3 - Telephone

Effective Date: April 3, 2011

Section 7

Leaf No. 5

Revision: 0

Superseding Revision:

SECTION 7 - PRIVATE LINE SERVICE*

7.2 Service Assurance Guarantee, (Cont'd.)

7.2.2 Availability Objective

The Company guarantees that DS-1, DS-3, or OC-n Private Line circuits will be available during each calendar month as follows: (1) a minimum of ninety-nine and ninety five hundredths percent (99.95%) of the minutes in a calendar month for BellSouth Long Distance-POP to BellSouth Long Distance-POP Circuit Availability; and (2) a minimum of ninety-nine and five tenths of a percent (99.50%) of the minutes in a calendar month for End to End Circuit Availability.

For purposes of the performance objective included in Section 7.2, the Company's trouble management system determines the number of minutes of Circuit Non-Availability. The Circuit Non-Availability shall be deemed to commence with the Company's receipt from the Customer of a notice of the Circuit Non-Availability and the Company's issuance of a trouble ticket. The Circuit Non-Availability shall conclude upon the restoration of the Service.

The Customer shall, subject to the terms, exclusions and restrictions described herein, be entitled to receive from the Company a credit if the availability (Circuit Availability) of a particular BellSouth Long Distance Private Line circuit to be provided to the Customer on the BellSouth Long Distance Interexchange Network (the Service) for any Calendar Month falls below the percentage shown in the applicable credit schedule included in this section. The Service shall for purposes of this section be deemed to be unavailable to the Customer only if the Service on a particular BellSouth Long Distance Private Line circuit (Affected Circuit) is subject to an interruption (other than as noted herein) that results in a Circuit Non-Availability.

* This service has been grandfathered effective April 27, 2007. No new customers will be provisioned under this service after this date.

Carol Paulsen, Director Regulatory
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