

**BELLSOUTH LONG DISTANCE, INC.**

d/b/a AT&T Long Distance Service  
New York Tariff No. 3 - Telephone  
Effective Date: April 3, 2011

Section 7  
Leaf No. 6  
Revision: 0  
Superseding Revision:

**SECTION 7 - PRIVATE LINE SERVICE\*****7.2 Service Assurance Guarantee, (Cont'd.)****7.2.3 Application of Service Assurance Guarantee**

In the event any Company provided DS-1, DS-3 or OC-n Private Line circuit is subject to a Circuit Non-Availability condition, the Customer shall be eligible to receive certain credits according to the following terms:

- (A) The Customer may receive credits for a particular Service pursuant to the performance objectives included in this section for a maximum of four (4) consecutive or a maximum of six (6) months in any twelve (12) month period.
- (B) In the event that the Calendar Monthly Circuit Availability for a particular affected circuit falls below ninety-nine and ninety five hundredths of a percent (99.95%) for BellSouth Long Distance-POP to BellSouth Long Distance-POP circuit availability; and/or below ninety-nine and five tenths of a percent (99.50%) for End to End circuit availability, the Customer shall be eligible to receive a credit for such month in accordance with the following schedules. This credit shall be applied to the Customer's Private Line circuit monthly recurring charge for such circuit (which includes a fixed and a per mile monthly recurring charge and excludes Dedicated Access local channel charges) for such month (following application of any discounts or credits that the Customer is eligible to receive). The credits described in this paragraph, if applicable, shall be the Customer's sole and exclusive remedy for any and all service interruptions affecting the Customer's Private Line circuits provided by the Company.

\* This service has been grandfathered effective April 27, 2007. No new customers will be provisioned under this service after this date.

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Carol Paulsen, Director Regulatory  
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