

BELLSOUTH LONG DISTANCE, INC.

d/b/a AT&T Long Distance Service

New York Tariff No. 3 - Telephone

Effective Date: April 3, 2011

Section 7

Leaf No. 12

Revision: 0

Superseding Revision:

SECTION 7 - PRIVATE LINE SERVICE*

7.2 Service Assurance Guarantee, (Cont'd.)

7.2.3 Application of Service Assurance Guarantee, (cont'd.)

J. (continued)

- (9) Interruptions or times of service degradation resulting from a disconnect for non-payment or an interruption of service resulting from incorrect orders from the Customer.
- (10) Interruptions resulting from a disconnect for the Customer's breach of a term set forth in this tariff and/or contract pursuant to which the Company is providing the Service to Customer.
- (11) Interruptions or times of service degradation resulting from incorrect, incomplete or inaccurate orders from the Customer (including without limitation the Customer's over subscription of circuits).
- (12) Interruptions or times of service degradation due to improper or inaccurate network specifications provided by the Customer.
- (13) Interruptions or times of service degradation resulting from a failure of a carrier providing the local access circuit or tail circuits.
- (14) Special configurations of the standard service that have been mutually agreed to by the Company and the Customer; provided, however, the Company may provide a separate service level agreement to the Customer for those special configurations.

* This service has been grandfathered effective April 27, 2007. No new customers will be provisioned under this service after this date.

Carol Paulsen, Director Regulatory
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