

BELLSOUTH LONG DISTANCE, INC.

d/b/a AT&T Long Distance Service

New York Tariff No. 3 - Telephone

Effective Date: April 3, 2011

Section 7

Leaf No. 10

Revision: 0

Superseding Revision:

SECTION 7 - PRIVATE LINE SERVICE***7.2 Service Assurance Guarantee, (Cont'd.)****7.2.3 Application of Service Assurance Guarantee, (cont'd.)**

- (J) This guarantee shall not apply and a period of Circuit Non-Availability shall not be deemed to have occurred in the event that the Company's Private Line service is unavailable due to any of the following:
- (1) Interruptions or times of service degradation on Private Line circuits that are not "Accepted Circuits" where an Accepted Circuit is one that the Company and the Customer have tested and mutually agree is working as ordered following provisioning of a new order or change order and for which the Company has commenced billing the Customer.
 - (2) Interruptions or times of service degradation caused by the negligence, act, error, or omission of the Customer or others authorized by the Customer to use the Customer's service.
 - (3) Interruptions or times of service degradation due to failure of power at the Customer premises or failure or poor performance of Customer premises equipment.
 - (4) Interruptions or times of service degradation during any period in which the Company or its agents are not afforded access to the premises where the access lines associated with the Customer's service originate or terminate, provided such access is reasonably necessary to prevent a degradation or to restore service.

* This service has been grandfathered effective April 27, 2007. No new customers will be provisioned under this service after this date.

Carol Paulsen, Director Regulatory
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