

BELLSOUTH LONG DISTANCE, INC.

d/b/a AT&T Long Distance Service
New York Tariff No. 3 - Telephone
Effective Date: April 3, 2011

Section 7
Leaf No. 11
Revision: 0
Superseding Revision:

SECTION 7 - PRIVATE LINE SERVICE***7.2 Service Assurance Guarantee, (Cont'd.)****7.2.3 Application of Service Assurance Guarantee, (cont'd.)****(J) (continued)**

- (5)** Interruptions or times of service degradation during any period when the Company has posted on the Company's Web site or communicated to the Customer in any other manner that the Customer's service will be unavailable for maintenance or rearrangement purposes, or the Customer has released the service to the Company for the installation of a Customer service order.
- (6)** An interruption or time of service degradation during any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.
- (7)** Interruptions beyond the Company's reasonable control (Force Majeure Event) including but not limited to: acts of God, fire, flood, explosion, storm, labor strikes, lockouts, insurrections, riots, wars (declared or undeclared), acts of government authority, or of any civil or military authority, national emergencies, acts of terrorism, cable or fiber cuts resulting from the actions of third parties beyond the reasonable control of the Company.
- (8)** Interruptions or times of service degradation resulting from the Customer's use of services in an unauthorized or unlawful manner.

* This service has been grandfathered effective April 27, 2007. No new customers will be provisioned under this service after this date.

Carol Paulsen, Director Regulatory
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