

BELLSOUTH LONG DISTANCE, INC.

d/b/a AT&T Long Distance Service

N.Y. DPS Tariff No. 4 - Telephone

Effective Date: April 3, 2011

Section 2

Leaf No. 24

Revision: 0

Superseding Revision:

SECTION 2 - RULES AND REGULATIONS**2.13 Refusal Or Discontinuance By Company, (Cont'd.)****2.13.1 (cont'd.)**

- (L) The Company reserves the right to discontinue furnishing service or to limit the use of service when necessary due to conditions beyond its control or when the Customer is using service in violation of the law or provisions of this tariff.
- (M) The Company, with written notification giving reason, may either suspend service or terminate the Customer's service without suspension or following a suspension of service, disconnect the service and remove any of its equipment from the Customer's premises upon:
 - (1) Abandonment of service.
 - (2) Impersonation of another with fraudulent intent.
 - (3) Nonpayment of any sum due the Company.
 - (4) Abuse or fraudulent use of service.

2.13.2 Disputed Bills

Service shall not be terminated for nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company complaint handling procedures. These procedures are in accordance with the New York State Department of Public Service Rules Governing Provision of Telephone Service to Residential Customers, Part 633, and the Company may not discontinue service regarding a disputed bill or deposit until it has complied with said Rules.

Service may be terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer, having been asked to pay such undisputed portion, does not do so. Terminated service shall be reconnected within 24 hours following payment absent circumstances beyond the Company's control. When circumstances beyond the Company's control exist, the service will be connected within 24 hours after cessation of such circumstances.

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202