

BELLSOUTH LONG DISTANCE, INC.

d/b/a AT&T Long Distance Service

N.Y. DPS Tariff No. 4 - Telephone

Effective Date: April 3, 2011

Section 2

Leaf No. 12

Revision: 0

Superseding Revision:

SECTION 2 - RULES AND REGULATIONS**2.8 Suspension Or Termination Of Service, (Cont'd.)****2.8.2 Exceptions to Suspension and Termination**

Telephone service shall not be suspended or terminated for:

- (A) Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- (B) Nonpayment for service for which a bill has not been rendered;
- (C) Nonpayment for service which have not been rendered;
- (D) Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures are in accordance with the Department of Public Service Rules and Regulations contained in Part 633 of 16 NYCRR.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- (E) Nonpayment of backbilled amounts as outlined in 2.8.6.

Carol Paulsen, Director Regulatory
208 South Akard Street, Dallas, Texas 75202