

BELLSOUTH LONG DISTANCE, INC.
d/b/a AT&T Long Distance Service
N.Y. DPS Tariff No. 4 - Telephone
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Section 2
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SECTION 2 - RULES AND REGULATIONS

2.24 Emergency/Crisis/Disaster Restoration And Provisioning Telecommunications Service Priority, (Cont'd.)

2.24.1 General, (cont'd.)

(B) The TSP program has two components, restoration and provisioning.

- (1) A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
- (2) A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

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