

BELLSOUTH LONG DISTANCE, INC.

d/b/a AT&T Long Distance Service

New York Tariff No. 3 - Telephone

Effective Date: April 3, 2011

Section 6

Leaf No. 6

Revision: 0

Superseding Revision:

SECTION 6 – COMPLEX VOICE SERVICES***6.4 Service Descriptions, (Cont'd.)****6.4.3 Complex Voice Operator Services**

Operator Services allow Customers or Authorized Users to obtain assistance in placing or billing long distance calls. Customers must dial 0+/00- in order to reach an automated or live operator for assistance. These services enable callers to assign charges for long distance switched voice calls to an account that is not associated with the Customer.

Operator Services are available only from Customer locations that presubscribe to one of the Company's direct dial services. Operator Services are not available from transient locations such as hotels, motels and pay telephones.

Charges for Operator Services vary based on billing method and type of call. Customers may bill the charges for a call to a calling card, LEC calling card, Collect to the called party, to a Third Party, or to the telephone number the call is dialed from (if applicable). For calls made using a LEC Calling Card as payment, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. The Company reserves the right to verify acceptance of charges prior to billing to a Third Party telephone number.

Total charges for Operator Services include usage charges and an operator assistance charge.

* These services have been grandfathered effective April 27, 2007. No new customers will be provisioned under this service after this date.

Carol Paulsen, Director Regulatory
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