

BELLSOUTH LONG DISTANCE, INC.

d/b/a AT&T Long Distance Service

New York Tariff No. 3 - Telephone

Effective Date: April 3, 2011

Section 3

Leaf No. 13

Revision: 0

Superseding Revision:

SECTION 3 - GENERAL DESCRIPTION OF SERVICE,

3.7 Directory Assistance Services

3.7.1 Directory Assistance Service

Directory Assistance is available to Customers of the Company. A Directory Assistance charge applies to each call to Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. In order to obtain two (2) requests, the Customer must make the request upon reaching a live operator. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. When more than one Directory Assistance bureau handles request for listings within the same area code, two listings will be provided only when the listing information is accessible to the Directory Assistance Operator that handles the request.

3.7.2 Call Completion Service¹

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

Directory Assistance Call Completion is available for use with Station to Station calls billed to a travel card, LEC Calling Card or Third Party. Directory Assistance Call Completion may not be used in conjunction with Collect or Person to Person calls.

¹ Available where facilities permit.

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