## Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

### 2.6 TELEPHONE SURCHARGES/TAXES

### 2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges, contributions and taxes (however designated) (including without limitation universal service contributions, telephone relay service contributions, sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of the Company's services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

### 2.7 INVOICES

A Customer's invoice information is presented in either a paper or an electronic format, as chosen by the Customer. The paper invoice will be sent by mail, and the electronic version is accessible either via the Internet, or by e-mail to the Customer. Both of these options are available at no charge to the Customer. Should the Customer request to receive, by mail, an additional copy of their invoice in paper format, the Customer may be responsible for a charge as indicated in the rate section following.

Upon Customer request, additional copies of an invoice or bill reprints will be provided, if available, at the per page rates as listed below, as well as an additional service fee.
A. Rates

Duplicate invoice and bill reprint per page rates:

|  | Min. | Max |
| :---: | :---: | :---: |
| - 2-4 pages | \$0.00 | \$10.00 |
| - 5-19 pages | \$0.00 | \$15.00 |
| - 20-49 pages | \$0.00 | \$20.00 |
| - 50-99 pages | \$0.00 | \$30.00 |
| - 100-249 pages | \$0.00 | \$40.00 |
| - 250-499 pages | \$0.00 | \$50.00 |
| - 500-999 pages | \$0.00 | \$90.00 |
| - 1000-2999 pages | \$0.00 | \$130.00 |
| - $3000+$ pages | \$0.00 | \$275.00 |
| - Service Fee | \$0.00 | \$30.00 |

