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PAETEC Communications, Inc. Revision: 3
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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.13 Telephone Surcharges/Taxes/Contributions

In addition to the rates and charges applicable according to the rules and regulations of this tariff, various surcharges and taxes may apply to charges incurred by and billed to the customer on the monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges, contributions and taxes (however designated) (including without limitation universal service contributions, telephone relay service contributions, sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of the Company's services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

2.14 Minimum Call Completion Rate

Carrier will ensure an industry standard blocking rate no greater than P.01.

2.15 Promotions

Carrier may from time to time offer promotional services.

2.16 Invoices

A Customer's invoice information is presented in either a paper or an electronic format, as chosen by the Customer. The paper invoice will be sent by mail, and the electronic version is accessible either via the Internet or by e-mail to the Customer. Both of these options are available at no charge to the Customer. Should the Customer request to receive, by mail, an additional copy of their invoice in paper format, the Customer may be responsible for a charge as indicated in the rate section following.

A. Rates

Please see the rate section at the end of this tariff for current rates.

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Mary K. O'Connell; Senior VP, Secretary & General Counsel, Fairport, New York