

Mosaic NetworX LLC  
Effective: May 18, 2011

New York PSC No. 2  
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Superseding Revision:

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 Restoration of Service

- 2.14.1 If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes service to be restored, service may be restored at the Company's sole discretion, when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected. Customers whose service was disconnected for nonpayment may be required to pay a deposit and/or advance payment prior to service restoration.
- 2.14.2 A restoration fee of \$25.00, or the actual costs incurred by the Company plus an administrative charge, whichever is greater, applies to Customers whose service is restored following disconnection by the Company.
- 2.14.3 Restoration of disrupted services shall be in accordance with applicable Commission and/or Federal Communications Commission Rules and Regulations specified in 47 C.F.R., Chapter I, Part 64, Appendix A, which specify the priority system for such activities.

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