

Mosaic NetworX LLC
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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Access Minutes - The increment for measuring usage of the Company's facilities for the purpose of calculating chargeable usage.

Access Service Request (ASR) - The service order form used by Switched Access Service Customers and the Company for the process of establishing, moving or rearranging Switched Access Services provided by the Company.

Answer Supervision - The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to a carrier's Point of Presence or customer's terminal equipment as an indication that the called party has answered or disconnected.

Application for Service – The Company order process that includes technical, billing and other descriptive information provided by Customer that allows the Company to provide requested Services for Customer. Upon acceptance by the Company, the Application for Service becomes a binding contract between Customer and the Company for the provision and acceptance of Service.

Authorized User – A person, firm, corporation, or other entity that is authorized by Customer to be connected to the Customer's services, network or facilities.

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