Mosaic NetworX LLC Effective: May 18, 2011 New York PSC No. 2 Original Leaf No. 6 Revision 1 Superseding Revision: 0

## SECTION 1 - DEFINITIONS AND ABBREVIATIONS, (CONT'D.)

Automatic Number Identification (ANI) - The automatic transmission of a caller's billing account telephone number to a Carrier or End User.

Business Hours – The phrase "Business Hours" generally means the time beginning at 8:00 a.m. and ending at 5:00 p.m. local time at the place of Company operation, Monday through Friday excluding holidays.

Business Office – The phrase "Business Office" means the primary location where the business operations of the Company are performed and where a copy of the Company's tariffs are made available for public inspection.

Call – A communication attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the Company's switch or equivalent facility. The term "Call" expressly includes communications that are delivered to, or received from, persons or entities that include, but are not limited to: conference call providers, chat line providers, calling card providers, call centers, enhanced service providers, help desk providers, and residential and/or business users.

Carrier – A person, firm, partnership, corporation, or other entity, which has been classified as a (T) Telecommunications Carrier by the Federal Communications Commission. (T)

End Office/Central Office Switch - A switching system that sets up and takes down voice-grade communications paths, and routes between End Users and Carriers, or between two End Users, and that exchanges SS7/SIGTRAN signaling with other switches on the PSTN. (D, N)

Channel - A communications path between two or more points.

CIC - An interexchange carrier identification code.

CMRS - Commercial Mobile Radio Services

Commission - Refers to the New York Public Service Commission.

Company - Used throughout this tariff to indicate the Issuing Carriers listed herein.

End User - Any person, firm, partnership, corporation or other entity, other than a Carrier, that is a customer of a telecommunications service. The End User may, but need not, be a customer of some service provided by the Company. (T)

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