

P.S.C. No. 7 Electricity  
City of Jamestown  
Initial Effective Date: 8/1/2011

Leaf: 31  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 4. MAINTENANCE OF SERVICE: (cont.)

#### b) Meter Readings, Billing, Collections and Estimated Bills: (cont.)

##### 1. Meter Reading and Billing: (cont.)

(j) Any payment to the Utility for electric service shall be considered as applying to the oldest outstanding electric bill. Remittances received by mail after the time limit for payment at rates, excluding late payment charges, will be accepted by the Utility if the incoming envelope bears a United States Post Office date stamp of the final date for payment of the electric bill at rates, excluding late payment charges, or any date prior thereto. Any check, bank draft, or money order tendered in payment of any billing shall not be considered as payment therefore unless the check, bank draft, or money order so tendered is actually paid to the Utility.

(k) Payment must be made without regard to any counter-claim against the Utility or other municipal departments of the City of Jamestown.

(l) Late payment charges included in the terms of payment as specified in Rule 4.b)(d) shall not apply if the bill is the subject of a pending complaint with the Utility; provided, however, that late payment charges may be imposed retroactively if the complaint is finally resolved in favor of the Utility. A late payment charge shall not be applied on the arrears portion of balances restructured under a current Deferred Payment Agreement.

##### 2. Estimated Bills – Residential Customers:

(a) Should any meter or measuring device used under an agreement for service for any reason fail to register for any period of time the full usage of service by a customer, or if the actual usage of service cannot be obtained because of inability of Utility to read a meter or measuring device, the usage of service by such customer may be estimated by the Utility on the basis of available data and the customer billed accordingly.

(b) Where the Utility has submitted an estimated bill or bills to a residential customer that understate the actual amount of money owed by such customer for the period when estimated bills were rendered by more than 50 percent of one hundred dollars (\$100.00), whichever is greater, the Utility shall notify the customer in writing that he or she has the right to pay the difference between the estimated charges and the actual charges in regular monthly installments over a reasonable period that shall not be less than three months.

Issued by: David L. Leathers, General Manager  
City of Jamestown, New York