

NobelTel, LLC d/b/a Bane Telecom d/b/a AJAX Telecom d/b/a NCP Telecom
PSC NO: 1 TELEPHONE
Initial Effective Date: July 1, 2011

Leaf: 28
Revision: 0
Superseding:

3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 Billing Entity Conditions

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

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