

NobelTel, LLC d/b/a Bane Telecom d/b/a AJAX Telecom d/b/a NCP Telecom
PSC NO: 1 TELEPHONE
Initial Effective Date: July 1, 2011

Leaf: 31
Revision: 0
Superseding:

A card will expire on the date indicated on the card, or if no date is specified, 3 months from the date of first usage, or the date of the last recharge, whichever is later. The Company will not refund unused balances.

A credit allowance for Company Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the Company Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, etc.) and the approximate time that the call was placed.

When a call charged to a Company Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

Credit allowances for calls pursuant to the Company Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls cannot be completed.

ISSUED BY: Richard L. Mahfouz, President, 5973 Avenida Encinas, Carlsbad, CA 92008