

**NobelTel, LLC d/b/a Bane Telecom d/b/a AJAX Telecom d/b/a NCP Telecom**  
**PSC NO: 1 TELEPHONE**  
**Initial Effective Date: July 1, 2011**

**Leaf: 32**  
**Revision: 0**  
**Superseding:**

**3.5.5**            **Directory Assistance.**

Access to long distance directory assistance is obtained by dialing 1 + (area code) + 555-1212 for all listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will be applicable for each number requested, whether or not the number is listed or published.

**3.5.6**            **Specialized Pricing Agreements**

Customer service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

**3.5.7**            **Emergency Call Handling Procedures**

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

**3.5.8**            **Promotional Offerings**

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

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**ISSUED BY: Richard L. Mahfouz, President, 5973 Avenida Encinas, Carlsbad, CA 92008**