

**CONECTADO, INC.**  
**PSC No. 1 - Telephone**

**Section 2**  
**Leaf: 27**  
**Revision: 0**  
**Superseding Revision:**

**Initial Effective Date: June 7, 2011**

### **New Customers**

Customers who contact Applicant requesting new telephone exchange service will be provided a list of telecommunications carriers available to provide interLATA toll service. Upon implementation of intraLATA toll presubscription, the customer will be provided a second list of carriers, including Applicant, that provide intraLATA toll service in their exchange. The list of intraLATA toll carriers will be presented in a competitively neutral manner.

Customers who do not make a positive choice for an intraLATA toll carrier will be identified within Applicant's system as a "no-PIC" and will not be automatically defaulted to a carrier. Customers identified as "no-PIC" within Applicant's systems will be required to dial 10XXX to place intraLATA toll calls until they make an affirmative choice for an intraLATA toll carrier.

### **III. Customer Education/Notification**

Customers will receive information explaining their opportunity to select an intraLATA carrier a minimum of 30 days in advance of the offering of intraLATA toll dialing parity via a bill message. In addition, during the 30 days following implementation of intraLATA Dialing Party, customers will receive a bill insert also explaining their opportunity to select an intraLATA carrier. Applicant anticipates that promotional strategies by carriers will contribute to customer awareness of intraLATA toll dialing parity. Customer telephone directories will be updated as new editions are published to reflect the opportunity for customers to choose an intraLATA toll carrier.

**Issued By:**

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