

## SECTION 16 – PRIMENBX SERVICE

### 16.1 PrimeNBX Service\*

#### A) Description

PrimeNBX Service is a business access line service providing central office based functionalities in addition to access to the Public Switched Network. PrimeNBX lines are available in analog or digital formats depending on the type of Customer premises equipment used. PrimeNBX allows intercommunication service on a 4-digit basis in addition to access to and from the exchange network without Customer attendant assistance. PrimeNBX lines are assigned a 7-digit telephone number and are provided with Direct Inward Dialing (DID) and Automatic Identification or Outward Dialing. PrimeNBX Analog lines are ordered at minimums of 48 lines. PrimeNBX Digital Lines are ordered at minimums of 6 lines.

- \* PrimeNBX term plans are not available, either under this tariff section or through any TCG Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before May 1, 2004. Existing term plan Customers with contracts for PrimeNBX in effect or on order prior to May 1, 2004, may continue under their existing terms and conditions and may move, add or change stations at their existing locations based on availability of existing facilities, but may not add new locations unless otherwise specified in their contracts. (T)

Customers with contracts that expired may continue to use the service on a month-to-month basis at their contract rates, terms and conditions unless otherwise specified in the contract. Customers with expired contracts may also elect to change, upon notice to the Company, to month-to-month tariff rates, terms and conditions. All customers with expired contracts are subject to the limitations on moves, adds, and changes described above. (C)  
(C)  
(C)  
(C)  
(C)

PrimeNBX services will be discontinued no later than December 31, 2015 and are subject to the provisions set forth below: (C)  
(C)

- 1) There will be no contract renewals for customers with expired contracts, or who have terminated service. (C)  
(C)
- 2) Customers must migrate to a different service on, or before the service discontinuance date. (C)

Early termination penalties will be waived for PrimeNBX customers wishing to terminate their PrimeNBX service and migrate to a different service prior to their contract expiration.