
SECTION 5 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**5.19 SimpleOptions****5.19.1 General Description**

Effective November 12, 2009, SimpleOptions calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling is also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

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This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizonldregulatory.com.

5.19.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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