

Intellifiber Networks, Inc.

P.S.C. No. 1 - Telephone
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SECTION 3 - GENERAL RULES AND REGULATIONS, (Cont'd.)**3.8 Suspension or Termination of Service, (Cont'd.)****3.8.2 Exceptions to Suspension and Termination, (Cont'd.)**

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so.

- E. Nonpayment of backbilled amounts as outlined in 2.11.12.

3.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- A. The Company has verified, in a manner approved by the Public Service Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- B. The Company has checked the Customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the Customer's account as of the opening of business on that day.

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Issued By: Frances McComb, General Counsel; Exec. VP - Law & Public Policy
1450 East Parham Road
Richmond, Virginia 23280