Intellifiber Networks, Inc.

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.4 Service Offerings, (Cont'd.)

4.4.3 Miscellaneous Services

A. Reconnection

Reconnection charges occur where service to an existing Customer has been discontinued for proper cause, and the Customer desires to resume service with the Company. Where a Customer desires reconnection, the Customer will be charged a fee to cover the cost to the Company of restoring service to the Customer.

B. Order Change

An Order Change is a change in the Customer's service requested subsequent to installation.

C. Return Check Charge

If payment for Service is made by a check, draft, or similar instrument (collectively "Check") that is returned to the Company unpaid by a bank or another financial institution for any reason, the Company will bill the Customer a returned check charge. In addition, the Customer may be required to replace the returned Check with a payment in cash or equivalent to cash, such a cashier's check, certified check or money order.

D. Nonrecurring Charge

A one-time, nonrecurring charge is assessed upon installation.

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