

Intellifiber Networks, Inc.

P.S.C. No. 1 - Telephone
Original Leaf 46

SECTION 4 - DESCRIPTION OF SERVICES**4.1 Start of Billing**

For billing purposes, the state of service is the day following acceptance by the Customer of the Company's service or equipment, or another date mutually agreed upon by the Customer and the Company. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation as described in Section 3 of this Tariff.

4.2 Calculation of Distance

4.2.1 Where applicable, usage charges for all mileage sensitive products are based on the airline distance between Rate Centers associated with the originating and terminating points of the Call.

4.2.2 Where applicable, the airline mileage between Rate Centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the Rate Centers involved. The Company uses the Rate Centers that are produced by Bell Communications Research in their NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.

4.3 Minimum Call Completion Rate

The Customer can expect a Call completion rate of at least ninety-five percent (95%) of all Calls attempted, within three (3) seconds of the attempt, during peak use periods for all feature Group D (1+) services. The Company will engineer its switching systems to ensure that at least ninety percent (90%) of the Customers accessing their system will be served during the Busy Hour.

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