PSC NO: 1 GAS LEAF: 12 COMPANY: KEYSPAN GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 6 INITIAL EFFECTIVE DATE: 10/01/10 SUPERSEDING REVISION: 5 STAMPS:

GENERAL INFORMATION

II. Rules and Regulations (continued):

1--Definition of Terms (continued):

A (continued)

Arrears: Unpaid charges on Customers' bills for more than 20 days.

В

Back-up Services: The provision of company-owned natural gas to satisfy the customer's daily usage requirements to the extent that any portion of the customer's Daily Transportation Quantity is not delivered to the Company on the customer's behalf.

Backbill: Charges not previously billed for service delivered to Customers prior to the current billing cycle.

Business Day: Any weekday when the Company's business offices are open.

Issued by: Nick Stavropoulos, Executive Vice President, Hicksville, NY