

AT&T Communications of New York, Inc.
P.S.C. No. 22 -- Telephone
Custom Network Services
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SECTION 14 - AT&T 800 GOLDSM SERVICE

14.2 REGULATION (Cont'd)

14.2.4 Guarantees

A. AT&T 800 Gold Service Uninterrupted Service Guarantee

An alternative routing arrangement described as AT&T 800 Gold Service Uninterrupted Service Guarantee applies to AT&T 800 Gold Service-Nodal and to AT&T 800 Gold Service-Switched. This guarantee will apply if the customer is unable to receive AT&T 800 Gold Service calls or when an interruption occurs other than the Customer not being able to receive calls. For the period of the interruption, AT&T will implement the Customer's choice of one of the following options as a temporary alternative:

1. AT&T will provide the Customer with AT&T 800 Gold Service-Switched.
 - a. If the AT&T 800 Gold Service-Nodal interruption occurs due to a failure of an AT&T tariffed service, and the Customer is unable to receive AT&T 800 Gold Service-Nodal calls on the interrupted service, AT&T will waive the usage charges for the temporary AT&T 800 Gold Service-Switched.
 - b. If the AT&T 800 Gold Service-Nodal interruption occurs due to the failure of power, equipment or systems not provided by the Company, then the Customer is responsible for all tariffed usage charges for the temporary AT&T 800 Gold Service-Switched.
2. AT&T will route the Customer's AT&T 800 Gold Service-Nodal or AT&T 800 Gold Service-Switched calls to an announcement at no charge until the trouble condition is repaired.

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