

AT&T Communications of New York, Inc.
P.S.C. No. 27 -- Telephone
Local Exchange Services
Effective Date: July 21, 2010

Section 7
Leaf No. 25
Revision: 0
Superseding Revision:

SECTION 7 - AT&T LOCAL EXCHANGE SERVICES - DESCRIPTIONS

7.6 OPERATOR ASSISTANCE

7.6.1 Operator Station Service Charge

An Operator Station service charge applies when calls are completed with the assistance of a Company operator, except as specified, for Customer-Dialed Calling Card Station, Person-to-Person and Billed to Third Party classes of service.

7.6.2 Customer Dialed Calling Card Station

Customer-Dialed Calling Card Station charges apply when calls are originated and billed as specified below. Customer-Dialed Calling Card Station charges do not apply when: (1) the Customer dials the appropriate AT&T access code and does not enter the called number prior to the call timing out and being transferred to a live AT&T operator or the automated operator system; or (2) the Customer dials an AT&T designated number for completion of Customer-Dialed Calling Card Calls, but fails to respond to system prompts and must be transferred to a Company operator.

A. Customer Dialed/Automated

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the desired telephone number and completes the call without the assistance of a live AT&T operator or the automated operator system (except in the case of calls made from a rotary phone) and the call is billed to a Calling Card, or

B. Customer Dialed & Operator Assisted

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer dialed Calling Card Calls) plus the telephone number desired but uses Company operator assistance that is limited to recording the Calling Card number for billing purposes, or

Issued by: Carol E. Paulsen, Director Regulatory, Dallas, Texas 75202