

AT&T Communications of New York, Inc.
P.S.C. No. 27 -- Telephone
Local Exchange Services
Effective Date: July 21, 2010

Section 7
Leaf No. 24
Revision: 0
Superseding Revision:

SECTION 7 - AT&T LOCAL EXCHANGE SERVICES - DESCRIPTIONS

7.5 LOCAL OPERATOR SERVICE

7.5.1 Local Directory Assistance

Allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third party or requests operator assistance to place a call to Local Directory Assistance.

7.5.2 Busy Line Verification

Provides operator assistance in determining if there is conversation in progress on a called station. There is a per request charge for verification service.

7.5.3 Busy Line Verification with Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt. The Customer shall indemnify and save the Company harmless against all claims by either party to the interrupted call or any other person that may arise from the use of Busy Line Interrupt.

Issued by: Carol E. Paulsen, Director Regulatory, Dallas, Texas 75202