

AT&T Communications of New York, Inc.  
P.S.C. No. 26 -- Telephone  
Private Line Local Channel Services  
Effective Date: July 21, 2010

Section 12  
Leaf No. 3  
Revision: 0  
Superseding Revision:

## SECTION 12 - AT&T REGIONAL FRAME RELAY SERVICE

### 12.1 DESCRIPTION (Cont'd)

#### 12.1.1 Regulations (Cont'd.)

- D. Cancellation of an Order - A Customer may cancel an order for the installation or change of RFRS any time prior to the Due Date. An order cannot be canceled on the Due Date. An order is considered to have been canceled when the Company receives a notification of cancellation from the Customer. Such notification may not be retroactive. There is no cancellation charge if the notification of cancellation is received by the Company 30 calendar days or more prior to the initial Due Date. If the notification of cancellation is received by the Company less than 30 calendar days prior to the initial Due Date, the following cancellation charges will apply:

#### Cancellation Charge

	<u>Minimum*</u>	<u>Maximum</u>
- per canceled Regional Access Port		\$750.00
- per canceled Regional PVC		\$ 60.00

- E. Delay of Due Date by Company - The Company will make every reasonable effort to assure that the service ordered is furnished on the Due Date. However, in some cases a delay in the Due Date may be unavoidable.

1. If the Company delays a Due Date for less than six (6) cumulative calendar days from the initial Due Date, not counting any delays requested or caused by the Customer, the Customer may either: (a) cancel the delayed order at no charge, or (b) after the installation or change is completed, the Company will, credit the Customer's bill in an amount equal to 50% of one month's Monthly Charge (less applicable discount) for each delayed Regional Access Port or Regional PVC.
2. If the Company delays a Due Date for six (6) or more cumulative calendar days from the initial Due Date, not counting any delays requested or caused by the Customer, the Customer may either: (a) cancel the delayed order at no charge, or (b) after the installation or change is completed, the Company will, credit the customer's bill in an amount equal to 100% or 1 month's Monthly Charge (less any applicable discount) for each delayed Regional Access Port or Regional PVC.

\* See 2.5.2 of this tariff.

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