

AT&T Communications of New York, Inc.
P.S.C. No. 24 -- Telephone
Residential Local Exchange Services
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Section 5
Leaf No. 13
Revision: 0
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SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

5.3 CUSTOM FEATURES (Cont'd)

5.3.1 General (Cont'd)

S. Call Return

This feature allows the Customer to:

- automatically call back the last incoming number without having to know the number that called, or
- receive an audible announcement of the telephone number, date and time of the last incoming call and have the option to return the call automatically and return the call by dialing another code.

If the called number is busy, the called line will be checked periodically, for a maximum of 30 minutes, and the Customer will be notified by a special ring when the called lines becomes idle. The call will not be returned if the calling party has activated Per Call or All Call Blocking. The Customer cannot return calls using this feature to PBX station lines, Direct Inward Dialing lines or coin lines. Calls are attempted for 30 minutes maximum. Called telephone must be on hook. This feature can be removed from the line without charge to the Customer. This feature is available on a recurring charge or activation basis. On an activation basis, there is a cap on the usage of this feature equating to \$6.00 a month.

T. Call Trace

A Customer can initiate a trace of the most recent incoming call by dialing a special code immediately after terminating the call. The results of the trace are not provided to the customer directly but are automatically reported to the Annoyance Call Bureau where it can be obtained by an appropriate law enforcement agency when the Customer files a complaint. The Company is not liable for damages if a trace attempt is not successful. This feature is available on a per activation basis, there is a cap on the usage of this feature equating to \$12.00 a month.

U. Call Detail

Customers can request a detailed summary of monthly local calls billed to their account(s).