

AT&T Communications of New York, Inc.  
P.S.C. No. 24 -- Telephone  
Residential Local Exchange Services  
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## SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

### 5.1 DESCRIPTION (Cont'd)

#### 5.1.2 Non-Recurring Service Charges (Cont'd)

##### C. Record Order Charge

This charge is for work performed in connection with receiving, recording and processing of Customer requests where only changes in customer records are involved.

Charges are applicable but not limited to the following:

- Change of listed name
- Designation for directory purposes
- Add/Change additional listings
- Change from a listed service to a non-listed or non-published service
- Change from a non-listed or non-published service to a listed service
- Changes to customer account information (billing name and/or address change).

A record order charge does not apply to a record order placed by the customer at the same time as an order to which the service order charge applies. Only one record order charge applies for all records changed, if ordered at one time for the same customer at the same premises for the same telephone line.

##### D. Premises Visit Charge - New Line/Additional Line or Rewire

A Premises Visit Charge applies per customer order for all new line, additional line, or rewire services ordered to be provided at one time, on the same premises, for the same customer. When more than one visit is required to complete the work ordered only one such charge applies.