

AT&T Communications of New York, Inc.
P.S.C. No. 24 -- Telephone
Residential Local Exchange Services
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Section 5
Leaf No. 29
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SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

5.7 OPERATOR AND CARD SERVICES

5.7.1 Operator Services

Operator Services are available to callers who want to place local Operator assisted calls. Operator Services for certain calls may be provided by a Company Operator or by the Company's automated Operator system. The following types of calls are available for Operator Assistance:

A. Collect Calls

Operator assistance for local Collect calls will ask the caller to provide his/her name or other identification, then contact the party at the domestic telephone number specified by the caller, repeat the caller's identification and then ask if the called party will accept charges for the call. If the called party agrees to accept the charges, the call will be established and the associated charges for a Collect call will be billed to the called party's residential telephone number billing account.

B. Billed-to-Third Number Calls

Operator assistance will establish the local call requested by the caller and arrange for billing of associated charges to a residential domestic telephone number specified by the caller that is other than the calling telephone number or the called telephone number. Requests for Third Number Billing are subject to Operator verification that the party at the telephone number to be billed will accept charges for the call. Other efforts may be undertaken subsequently by the Company, as necessary, to determine responsibility for payment of such calls.

C. Person-to-Person Calls

At the caller's request, Operator assistance will attempt to place a local call to a particular party at a domestic telephone number specified by the caller. The party specified by the caller may be a person, station, department, extension or office. If successful, the Operator will establish the Person-to-Person call between the calling and called parties. If the identified party is not available and the caller requests, or agrees, to speak to a party other than the party initially specified, the call will be established and billed at the Person-to-Person call rates.