

AT&T Communications of New York, Inc.  
P.S.C. No. 24 -- Telephone  
Residential Local Exchange Services  
Effective Date: July 21, 2010

Section 5  
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## SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

### 5.6 LOCAL OPERATOR

#### 5.6.1 General

Local calls may be placed on an operator handled or person to person basis as defined in section 5.7 of this tariff. Operator handled and Person calls are determined by adding the appropriate surcharge to the per-minute rate.

Calling card service allows caller to place local calls from any Telephone and bill to an authorized calling card.

#### 5.6.2 Busy Line Verification

Provides operator assistance to determine if an exchange line is in use, out of service or available to receive a call. The charge only applies if a busy line is detected and the line is available for incoming calls. No charge will apply when the calling party advises that the call is to or from an official public emergency agency.

The Busy Line Verification service is furnished where and to the extent that facilities permit.

The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

#### 5.6.3 Busy Line Interrupt

Provides for operator interruption of a call in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interruption. The Busy Line Interruption charge includes verifying the line status condition and call interruption.

Busy Line Interrupt is furnished where and to the extent that facilities permit. The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.