

AT&T Communications of New York, Inc.
P.S.C. No. 24 -- Telephone
Residential Local Exchange Services
Effective Date: July 21, 2010

Section 5
Leaf No. 26
Revision: 0
Superseding Revision:

SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

5.5 DIRECTORY ASSISTANCE (Cont'd)

5.5.2 Directory Assistance Call Completion Service (Cont'd)

B. Regulations (Cont'd)

IntraLATA calls completed with Directory Assistance Call Completion Service will be carried by the Company, notwithstanding the identity of the presubscribed intraLATA carrier selected by the Customer.

When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion Service is offered only for the last number requested.

The Directory Assistance Call Completion Service charge applies only to calls actually completed.

The Directory Assistance Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.

The Directory Assistance Call Completion Service charge does not apply to handicapped persons exempt from the Directory Assistance charge.

Where billing or systems capabilities exist, customers may request that their line(s) be restricted to deny alternate billing (e.g. 3rd number billing) and Directory Assistance Call Completion charge billing. No recurring or non-recurring charge will apply.