

AT&T Communications of New York, Inc.  
P.S.C. No. 24 -- Telephone  
Residential Local Exchange Services  
Effective Date: July 21, 2010

Section 5  
Leaf No. 24  
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## SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

### 5.5 DIRECTORY ASSISTANCE

#### 5.5.1 General

Directory Assistance allows Customers to obtain help determining listed telephone numbers. Two requested telephone numbers will be provided for each Directory Assistance Call. In addition to the Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Directory Assistance Call to a Calling Card or to a third party or requests operator assistance to place a call to Directory Assistance.

Calls for Directory Assistance from persons who have requested exemption from the Directory Assistance Charge because they are unable to use telephone directories due to a reading impairment. The method of exempting each customer shall be via completion of a form supplied by the Telephone Company and the Telephone Company's acceptance of the form.