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AT&T Communications of New York, Inc.

P.S.C. No. 24 -- Telephone

Residential Local Exchange Services

Effective Date: July 21, 2010

Superseding Revision:

#### **SECTION 5 - CONSUMER SERVICE DESCRIPTIONS**

# 5.5 DIRECTORY ASSISTANCE (Cont'd)

## 5.5.2 Directory Assistance Call Completion Service

#### A. General

Directory Assistance Call Completion Service provides a Customer calling Directory Assistance with the option of having the call to the requested intrastate numbers completed. A service message will inform the Customer that he may be connected to the requested number automatically for a specified additional charge.

## B. Regulations

Directory Assistance Call Completion Service is furnished only where facilities are available. Directory Assistance charges and normal usage charges apply in addition to a Directory Assistance Call Completion charge. No usage plan discounts will apply to calls connected through Directory Assistance Call Completion Service.

In situations where the calling number cannot be billed directly, the call will be completed automatically only as a calling card, bill to third number or collect call. The charge appropriate to the billing option used will apply in addition to the Directory Assistance Call Completion Service charge.

Directory Assistance Call Completion Service is not provided for:

- interstate calls
- interLATA calls
- Non-Listed number service
- Pay-Per-Call Information Service
- 700, 800, or 900 numbers
- calls from Public Access Lines