

AT&T Communications of New York, Inc.  
P.S.C. No. 24 -- Telephone  
Residential Local Exchange Services  
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## SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

### 5.4 DIRECTORY LISTINGS (Cont'd)

#### 5.4.2 Non-Listed Listings

##### A. General

Non-Listed telephone numbers are not listed in either the Company's directories or directory assistance records available to the general public.

In the interest of public safety, where a government agency subscribes to Enhanced Universal Emergency Telephone Number Service, E911, the telephone number and address, but not the name, of a customer with Non-Listed Listing Service will be displayed when that Customer dials 9-1-1 to a government employee at a console at a Public Safety Answering Point (PSAP) for dispatch of emergency service.

##### B. Regulations

Incoming calls to Non-Listed telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present, except claims of emergencies involving life and death. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with providing notice to the Local Exchange Company publisher publishing the telephone number of Non-Listed number service in the directory or disclosing said number to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for such Non-Listed number service for the period during which the service was affected.

The Customer indemnifies and holds the Company harmless against any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication/non-publication of the Non-Listed number or the disclosing/non-disclosing of said number to any person.