

AT&T Communications of New York, Inc.
P.S.C. No. 25 -- Telephone
Private Line Services
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Section 2
Leaf No. 17
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SECTION 2 - GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

2.5.8 Cancellation, Delay or Change of an Order (Cont'd)

- C. Cancellation of an Order - A critical date schedule is established by AT&T for each private line service order placed by a Customer. AT&T uses this schedule to identify key activities in the service order process, to monitor the progress of the installation, and to administer the schedule of cancellation charges. Critical date schedules may vary between service orders. The specific critical dates that have been established for a given order can be obtained from the Customer's AT&T sales negotiator.

The critical dates monitored by AT&T are:

- Application Date (APP): The date on which the Customer provides a firm commitment and sufficient information to AT&T to proceed with issuance of a firm order for service.
- Scheduled Issue Date (SID): The date on which the service order is entered into AT&T's service order distribution system.
- Design Layout Report Date (DLRD): The date on which the Design Layout Report (DLR) or access interface information is received by AT&T from the LEC.
- Records Issue Date (RID): The date on which all circuit design and assignment information is sent to the central office installation force.
- Wired and Office Tested Date (WOT): The date by which all intraoffice wiring is completed, all plug-ins are optioned and aligned, and frame continuity is established.
- Circuit Test and Acceptance (CTA) Date: The date on which overall testing of the service is completed.
- Due Date (DD): The date that has been established for completion of the installation of a private line service.

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