

AT&T Communications of New York, Inc.  
P.S.C. No. 25 -- Telephone  
Private Line Services  
Effective Date: July 21, 2010

Section 2  
Leaf No. 16  
Revision: 0  
Superseding Revision:

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## SECTION 2 - GENERAL REGULATIONS

### 2.5 PAYMENTS AND CHARGES (Cont'd)

#### 2.5.8 Cancellation, Delay or Change of an Order - The regulations set forth in this section for the cancellation, delay or change of an order apply to all private line service components.

When an order for a private line service is placed, a due date will be established. That due date will be confirmed with the Customer. In the event that a due date is delayed as set forth in A. or B. following, the due date for the order will be changed to reflect the number of days of delay or advance, as appropriate.

A. Delay of a Due Date by the Customer - A Customer may delay the due date of an order involving the installation, move or rearrangement of a private line service when:

- B. following is not applicable and the request for the delay is received by AT&T prior to the order's due date, and
- The total delay measured from the order's initial due date does not exceed 30 cumulative calendar days.

Orders involving the discontinuance of a private line service may be delayed at any time prior to the due date. There will be no maximum delay period for these orders.

1. Maximum Delay Period - When the Customer has delayed an order for the maximum 30 cumulative calendar day period, the order may not be delayed again by the Customer. In such case, unless B. following applies, the Customer has the option to (1) accept billing for the private line service ordered, or (2) cancel the order and pay the applicable cancellation charge for the private line service ordered. The billing or cancellation is effective on the 30th cumulative calendar day of the delay.

If the Customer elects to accept billing, the installation will be completed as soon as reasonably practical after the Customer advises AT&T that the installation can be completed.

B. Delay of a Due Date by AT&T - AT&T will make every reasonable effort to assure that the private line service ordered is furnished on the due date. However, in some cases a delay in the installation may be unavoidable. If an order is delayed beyond its due date for more than 30 cumulative calendar days and such delay is not requested or caused by the Customer, the Customer may cancel the order without cancellation charges applying.

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