

AT&T Communications of New York, Inc.  
P.S.C. No. 25 -- Telephone  
Private Line Services  
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Section 2  
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## SECTION 2 - GENERAL REGULATIONS

- 2.6 CREDIT ALLOWANCES FOR INTERRUPTIONS (Cont'd)
- 2.6.3 Use of Another Means of Communication - If the Customer elects to use another means of communication during the period of interruption, the Customer must pay the charges for the alternative service used.
- 2.6.4 Temporary Surrender of a Private Line Service - In certain instances, the Customer may be asked to surrender a private line service for purposes other than maintenance, testing, repair or activity relating to a service order. If the Customer consents, a credit will be given. One day's credit will be given for each 24-hour period or fraction thereof that the service is surrendered.
- 2.6.5 Calculation of Credit Allowances - The credit allowances for all private line services are set forth in this section.

For calculating credit allowances for monthly services, every month is considered to have 30 days.

A credit allowance will be given for all private line services that are interrupted for 30 minutes or more. The credit allowance is determined in the following manner:

- (a) Calculate the average point value for one month by adding the total monthly charges for the private line service. That sum is then divided by the total number of AT&T central offices on the service.
- (b) Calculate the average point value for one full day by dividing the average point value for one month by 30 days: (a) divided by 30.
- (c) Multiply the average point value for one day by the interruption period to be credited (see Calculation Table, Section 2.6.5.A.) in order to determine the credit for one point: (b) x interruption period.
- (d) Multiply the credit for one point by the number of AT&T central offices affected to determine the credit allowance for the service: (c) x number of AT&T central offices affected.

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