

AT&T Communications of New York, Inc.
P.S.C. No. 25 -- Telephone
Private Line Services
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Section 2
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SECTION 2 - GENERAL REGULATIONS

2.6 CREDIT ALLOWANCES FOR INTERRUPTIONS

- 2.6.1 General - A credit allowance will be given when a private line service is interrupted, except as specified in 2.6.2 following. An interruption period begins when the Customer reports a private line service to be interrupted and releases it for testing and repair. An interruption period ends when the private line service is operative. Only the interrupted portion of the private line service will receive a credit. If the Customer reports a private line service to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

In addition, there are specific credit allowance regulations that only apply to a particular private line service. Those regulations are specified in the section of the tariff that is applicable to the specific private line service.

2.6.2 When Credit Allowance Does not Apply - Credit allowance does not apply for:

- A. Interruptions caused by the negligence of the Customer or others authorized by the Customer to use the Customer's service,
- B. Interruptions due to the failure of power, equipment, systems or connections not provided by AT&T,
- C. Interruptions during any period when the Customer or User has released a private line service for maintenance or rearrangement purposes, or for the implementation of a Customer order,
- D. Interruptions which continue because of the Customer's failure to authorize replacement of any element of special construction. The period for which credit is not allowed, begins on the seventh day after the Customer receives AT&T's written notification of the need for such replacement. It ends on the day after receipt of the Customer's written authorization for such replacement,
- E. Interruptions during periods when the Customer elects not to release the private line service for testing and/or repair,
- F. Interruptions caused by the failure of access service, or
- G. An interruption or group of interruptions, resulting from a common cause, for amounts totaling less than one dollar.

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