

AT&T Communications of New York, Inc.
P.S.C. No. 25 -- Telephone
Private Line Services
Effective Date: July 21, 2010

Section 2
Leaf No. 28
Revision: 0
Superseding Revision:

SECTION 2 - GENERAL REGULATIONS

2.6 CREDIT ALLOWANCES FOR INTERRUPTIONS (Cont'd)

2.6.5 Calculation of Credit Allowances (Cont'd)

- B. ACCUNET T1.5 Service and ACCUNET T45 Service - For ACCUNET T1.5 Service and ACCUNET T45 Service Customers, an interruption allowance in lieu of that specified in 2.6.5.A will be made for each reported interruption, in accordance with the table below. If more than one interruption is reported on a channel in a given month, each subsequent interruption is considered independently in calculating total credits for that channel on the following month's bill. However, the cumulative credit allowances may not exceed 100 percent, per channel, in a given month. Credit may not be carried over to subsequent months.

The Customer's recurring charges for the channel and associated rate elements in the month that the interruption occurs will be the basis for calculation of the credit allowance for that month. Discounts due to pricing plans will be applied prior to the application of credit allowances.

1. Service Assurance Warranty

<u>Length of Interruption</u>	<u>Credit per Interruption</u>
1 minute up to, but not including, 1 hour	5.0%
1 hour up to, but not including, 2 hours	10.0%
2 hours up to, but not including, 3 hours	15.0%
3 hours up to, but not including, 4 hours	20.0%
4 hours up to, but not including, 5 hours	25.0%
5 hours up to, but not including, 6 hours	30.0%
6 hours up to, but not including, 7 hours	35.0%
7 hours up to, but not including, 8 hours	40.0%
8 hours up to, but not including, 9 hours	45.0%
Over 9 hours	50.0%

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