

AT&T Communications of New York, Inc.
P.S.C. No. 24 -- Telephone
Residential Local Exchange Services
Effective Date: July 21, 2010

Section 2
Leaf No. 37
Revision: 0
Superseding Revision:

SECTION 2 – GENERAL REGULATIONS

2.7 CONSUMER SUSPENSION OR TERMINATION (Cont'd)

2.7.6 Suspension or Termination for cause other than Nonpayment (Cont'd)

B. Abandonment or Unauthorized Use

1. In the event of abandonment of facilities or use by unauthorized persons, the Company may terminate service if it is determined by an inspection of the premises, or such other means as are necessary, that such facilities have in fact been abandoned or are being used by unauthorized personnel.

Termination of service for abandonment or unauthorized use may occur only after such means are used which are reasonably calculated to determine occupancy or authorized use and a notice must be sent to the Customer five days before such termination. The notification requirement is waived when previous mailings are returned by the Post Office or a new Customer advises that he or she moved into the location.

2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and that service is subsequently restored to the same Customer at the same location.
 - a. No charge shall apply for the period during which service had been terminated and
 - b. No charge shall be made for reconnection of the service if the termination was in error.

2.6.7 Emergency Termination of Service at Customer's Request

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.