

AT&T Communications of New York, Inc.
P.S.C. No. 24 -- Telephone
Residential Local Exchange Services
Effective Date: July 21, 2010

Section 2
Leaf No. 27
Revision: 0
Superseding Revision:

SECTION 2 – GENERAL REGULATIONS

2.6 CONSUMER PAYMENTS AND CHARGES (Cont'd)

2.6.12 Check Return Charge

A charge will apply whenever a check or draft presented for payment of a deposit is not accepted by the institution on which it is written.

In the case of an error by the institution on which the check or draft is written, the charge will be waived by the Company.

2.6.13 Payment of Charges

Monthly charges for facilities and service, other than usage charges, are payable monthly in advance, and, except where otherwise provided in this Tariff, all other charges are payable upon request of the Company.

Bills are due on the due date shown on the bill and are payable by U.S. mail, or at any authorized office or payment agency designated by the Company. If objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the Customer. Where an objection to the bill involves a superseded service order, however, the items and charges appearing on the bill shall be deemed to be correct and binding upon the Customer if objection is not received by the Company within two months after the bill is rendered. A bill will not be deemed correct and binding upon the Customer, by virtue of the preceding, if the Company has records on the basis of which the objection may be considered, or if the Customer has in his or her possession such Company records. If objection results in a refund to the Customer, the rate of interest on such refund will be the greater of the unadjusted Customer's deposit rate or the applicable late payment rate. Interest will be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the over payment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on Customer overpayments that are refunded within 30 days after the overpayment is received by the Company.