

AT&T Communications of New York, Inc.  
P.S.C. No. 24 -- Telephone  
Residential Local Exchange Services  
Effective Date: July 21, 2010

Section 2  
Leaf No. 32  
Revision: 0  
Superseding Revision:

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## SECTION 2 – GENERAL REGULATIONS

### 2.7 CONSUMER SUSPENSION OR TERMINATION (Cont'd)

#### 2.7.1 Suspension or Termination for Nonpayment (Cont'd)

##### C. Exceptions to Suspension or Termination

The monthly service charge does not apply during the period of termination for nonpayment.

Service shall not be terminated for:

- a. Nonpayment of bills rendered other than for service or deposits requested in connection with service;
- b. Nonpayment for services for which a bill has not been rendered;
- c. Nonpayment for services, which have not been rendered, except the initial advance payment of new Customers.

#### 2.7.2 Suspension or Termination - Medical Emergencies

For medical emergencies an additional 30 days will be allowed for Customers before termination, provided a medical certificate is supplied. The medical emergency status may be extended beyond 30 days upon submission of required documentation. During the pendency of the emergency, Customers will be able to defer payment of monthly charges in an amount set by the Commission until the emergency ceases or it is determined that Customers have the ability to pay the charges.