

AT&T Communications of New York, Inc.
P.S.C. No. 24 -- Telephone
Residential Local Exchange Services
Effective Date: July 21, 2010

Section 2
Leaf No. 31
Revision: 0
Superseding Revision:

SECTION 2 – GENERAL REGULATIONS

2.7 CONSUMER SUSPENSION OR TERMINATION (Cont'd)

2.7.1 Suspension or Termination for Nonpayment (Cont'd)

A. No Suspension or Termination on Weekends or Certain Holidays.

Service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit on a weekend; December 23 thru 26, and December 30 thru January 2, or the following public holidays:

New Year's Day	Election Day
Lincoln's Birthday	Columbus Day
Washington's Birthday	Veteran's Day
Memorial Day	Thanksgiving Day
Independence Day	Christmas Day
Labor Day	Flag Day
Martin Luther King, Jr. Day	

Special days proclaimed by the President or the Governor, or

Days on which the main business office of AT&T Communications of New York, Inc. is closed for business.

B. Dishonored Checks

If a Customer who has received a notice of discontinuance pays his or her bill with a check that is subsequently dishonored, his or her account remains unpaid and the Company is not required to issue any additional notice before discontinuing service. However, when a check received from a Customer is dishonored, the Company shall make two attempts, one outside of normal business hours, to contact the Customer within 24 hours. The Customer shall be given an additional 24 hours to pay before termination. The additional notice will be given provided that the Customer has not previously submitted a dishonored check to the Company within the past 12 months.

Issued by: Carol E. Paulsen, Director Regulatory, Dallas, Texas 75202