

AT&T Communications of New York, Inc.
P.S.C. No. 24 -- Telephone
Residential Local Exchange Services
Effective Date: July 21, 2010

Section 2
Leaf No. 30
Revision: 0
Superseding Revision:

SECTION 2 – GENERAL REGULATIONS

2.7 CONSUMER SUSPENSION OR TERMINATION

2.7.1 Suspension or Termination for Nonpayment

In the event of the nonpayment of any bill rendered or any required deposit or advance payment, the Company may suspend service (discontinue outgoing service) or terminate service (discontinue both incoming and outgoing service) until the bill rendered or the required deposit or advance payment has been paid.

Suspension or termination notices may not be issued or sent out to the Customer until at least 25 days after the date of the bill and only in accordance with Commission approved procedures. Bills must be mailed to Customers no later than six business days after the date of the bill. The 25-day period shall be extended one day for each day beyond the sixth business day when bills are mailed late.

AT&T must notify the Customer that termination of service may be avoided by a deferred payment agreement specified in 2.6.14 preceding.

Termination shall not be made until at least 20 days after written notification has been mailed to the customer's billing address.

Termination will occur only between the hours of 8 AM and 4 PM Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the Company's offices are closed. In addition, service will not be disconnected on December 23 through 26 and December 30 through January 2. At least one attempt shall be made during non-working hours to contact the Customer by telephone before the date of termination.