

AT&T Communications of New York, Inc.
P.S.C. No. 24 -- Telephone
Residential Local Exchange Services
Effective Date: July 21, 2010

Section 5
Leaf No. 56
Revision: 0
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SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

5.11 SPECIAL NEEDS

5.11.1 LIFELINE TELEPHONE SERVICE

A. GENERAL

This service is restricted to low income residential Customers. To qualify for Lifeline Service a Customer must be certified as income eligible for benefits under one of the following Entitlement Programs administered by the New York State Department of Social Services:

- Aid to Families with Dependent Children (ADC)
- Food Stamps
- Home Energy Assistance Program (HEAP)
- Home Relief
- Medicaid
- Supplement Security Income (SSI)

The applicants must provide proof to the Company, upon the Company's request, that he or she is certified as income eligible to receive one or more of the above benefits.

In addition, applicants are eligible for discounted Lifeline rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company, upon the Company's request, that they are receiving one of these pensions.

Issued by: Carol E. Paulsen, Director Regulatory, Dallas, Texas 75202