

AT&T Communications of New York, Inc.
P.S.C. No. 23 -- Telephone
Message Telecommunications Service
Effective Date: July 21, 2010

Section 2
Leaf No. 18
Revision: 0
Superseding Revision:

SECTION 2-GENERAL REGULATIONS

2.8 PAYMENTS AND TERMINATION OF SERVICE (Cont'd)

2.8.2 DEPOSITS (Cont'd)

A. Special provisions for Residential Customers: (Cont'd)

3. Provision of information. Customers are required to provide information which permits the Company to verify their responses. If the Customer chooses not to provide credit information, or does not give three "Yes" answers to the questions, a deposit is required, except as provided in 4. following.
4. Deposits from new or existing Customers 62 years of age or older. All new Customers or existing Customers who are 62 years of age or older shall be exempt from any deposit requirement unless such person's telephone service was terminated for nonpayment during the preceding six months.

Proof of age will be required from any person claiming exemption from deposit requirements because of age. If the proof requested by the Company is not received within 30 days from the date service is connected, or 30 days from the date that verification of age is requested from an existing Customer, the Company may terminate service unless the Customer pays the required deposit.

Any new Customer or existing Customer 62 years of age or older shall be permitted to pay a deposit in installments over a period not to exceed 12 months.

5. Recent payment history. Customers who have a recent payment history with the Company are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment. A Customer who still owes money to the Company for residential service on a prior account in his or her name shall be offered a deferred payment plan not to exceed three months provided that the Customer had service for three months and was not terminated for nonpayment during that period. (See also Deferred Payment Agreements)

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